

TIPS & INFORMATION

GUEST RELATIONS

Please visit Guest Relations, located inside the Park entrance for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- Lost and Found

To report a lost item, please visit disneyworld.com/lostandfound.

- Services for Guests with Disabilities



Services for International Guests are available at Guest Relations.

Los Servicios para Huéspedes Internacionales están disponibles en la oficina de Guest Relations.

Des services pour les Visiteurs Internationaux sont disponibles au Guest Relations.

Serviços para Hóspedes Internacionais estão disponíveis no Guest Relations.

Dienste für Internationale Gäste sind bei der Guest Relations erhältlich.

ゲストリレーションにて世界各国からのゲストの皆様向けのサービスをご案内しております。



DISNEY WILD ABOUT SAFETY®

As Timon and Pumbaa would say, "Take it slow and watch where you go." Visit disneywildaboutsafety.com for more safety tips and fun games.



BE A CONSERVATION HERO

Join us in supporting programs aimed at saving wildlife, inspiring action and protecting the planet wherever you see the Disney Conservation Fund symbol.



The Walt Disney Company is dedicated to providing exceptional animal care and a significant commitment to wildlife conservation.



Please look for the recycling containers throughout the Park and join us in our commitment to the environment.



Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.

LEAVING THE PARK? All Guests who wish to leave the Park and return later in the day may do so by presenting their original admission media.

- To get to **Disney's Animal Kingdom Theme Park parking lot**, take a Parking Tram located outside the front of the Park.
- To get to **Magic Kingdom® Park, Epcot® or Disney's Hollywood Studios®**, take a Bus located outside the front of the Park.
- To get to **Disney Springs®** between the hours of 4:00pm–11:00pm, take a Bus located outside the front of the Park. At all other times, take a Bus to any *Disney Resort* hotel, and then another Bus to *Disney Springs*.
- To get to all **Disney Resort hotels**, take a Bus located outside the front of the Park.

Ask us about staying at a **Disney Resort hotel tonight**. Call 407-WDISNEY (934-7639).



Enjoy unlimited digital downloads of all your **Disney PhotoPass®** vacation photos for one price with **Memory Maker!**

- One day of photos with **Memory Maker One Day**
- All of your vacation photos with **Memory Maker**



Visit the **My Disney Experience** mobile app* to preview and purchase your photos.

Memory Maker includes photos taken during the applicable Memory Maker window and linked to the Memory Maker guest's Disney account. A MagicBand is required to receive certain attraction photos and other digital content. Photos and other digital content will expire pursuant to the expiration policy at <https://mydisneyphotopass.disney.go.com/help-and-support/policies#1>. Valid theme park admission required for certain photo locations. Memory Maker is subject to Memory Maker terms at <https://mydisneyphotopass.disney.go.com/memory-maker/terms>. Not responsible for missing, lost or damaged photos. Subject to change without notice.

*Online registration required. Message, data and roaming rates may apply. Availability subject to handset limitations and features may vary by handset or service provider. Coverage not available everywhere.



OUR WORLD IS YOUR KINGDOM

Come experience the true royal treatment. With our expert guides by your side, you'll enjoy a personalized itinerary across *Walt Disney World®* Resort.

Call 407-560-4033 or visit disneyworld.com/viptours. ©Disney WDW-18-395685



STAY MAGICAL
* * year after year * *

Look for this icon on the map to visit our kiosks for more information!

PAYMENT OPTIONS



WALT DISNEY WORLD® RESORT ACCEPTS

Disney® Visa® Cards, Disney Rewards Redemption Card, Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks, cash and Disney Dollars.

English

GUIDEMAP

Disney's ANIMAL KINGDOM



Download **My Disney Experience** from an app store to access real-time Park information and step-by-step walking directions. Or visit MyDisneyExperience.com on your mobile browser.

PLAN YOUR ADVENTURE!

PARK HIGHLIGHTS



NEW! UP! A Great Bird Adventure FP+

Calling all explorers (and explorers-at-heart)! UP! A Great Bird Adventure showcases the colorful world of exotic birds with your friends Russell and Dug from Disney•Pixar's "Up." This all-new show features unique species of birds from around the world. These birds are free-flying, so get ready for breathtaking fun, as well as a few other surprises. See *Times & Animal Guide*.



NEW! Donald's Dino-Bash!

Donald Duck recently found out his ancestors were dinosaurs and turned *DinoLand U.S.A.®* into a celebration for the ages! At Donald's Dino-Bash!, discover brand new décor and more old friends than *Disney's Animal Kingdom* Theme Park has ever seen. See *Times & Animal Guide*.

DINING

Mobile Ordering

Save time by ordering from the *My Disney Experience* app at locations noted with the Mobile Ordering icon.



Tiffins Restaurant

Enjoy Tiffins Restaurant, an eatery that nods to the Park's authentic expeditions with a delicious lunch and dinner menu inspired by exploration and adventure. If you're searching for an oasis to satisfy your thirst, duck into Nomad Lounge next door for delicious bites, cocktails, wines and more!

ANIMAL FEATURES



Wild Africa Trek Supported by OtterBox

Experience up close and personal encounters with African wildlife species on this privately guided expedition through the Safi River Valley at *Disney's Animal Kingdom* Theme Park! This three-hour safari trek provides exclusive views of animals and a 30-minute stop where you will enjoy African-inspired food samplings.

For more details, or to book this separately priced adventure, visit *Guest Relations* or call 407-939-8687.

FUN FOR EVERYONE!

Wilderness Explorers

Become a Wilderness Explorer by completing challenges and earning badges in this interactive adventure as you work your way around the Park!

TAKE HOME THE MAGIC



Discover keepsakes that commemorate your visit to *Disney's Animal Kingdom* Theme Park, your love for Disney "The Lion King" or your visit to a world beyond belief!



TIMES & ANIMAL GUIDE

Grab a *Times & Animal Guide* to help you discover the many animal experiences throughout the Park as well as entertainment operating hours, character appearance information and more! Be

sure to also visit disneyanimals.com to learn more about the animals at *Walt Disney World®* Resort.

Theater venues have limited capacity and may fill up before show time. Please ensure your entire party is together prior to entering the facility. Offerings subject to change without notice.

My Disney Experience

The official mobile app that's the one stop shop for your *Walt Disney World®* vacation!

Download it for FREE today.*

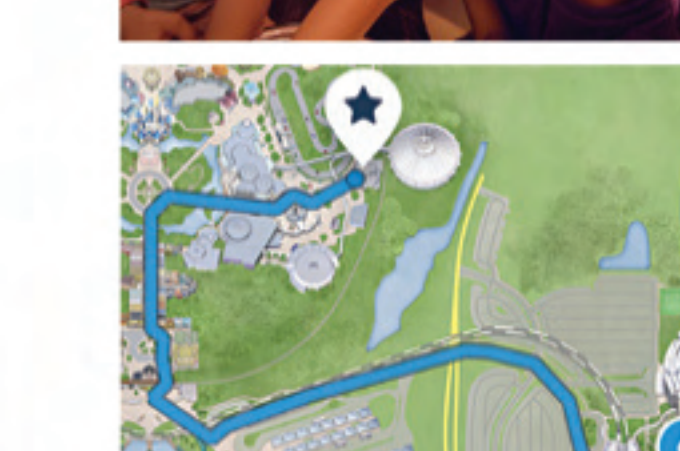
*App includes products for purchase.



Reserve and modify **Disney FastPass+™** selections.



Buy **Walt Disney World** Theme Park tickets.†



Get step-by-step directions.



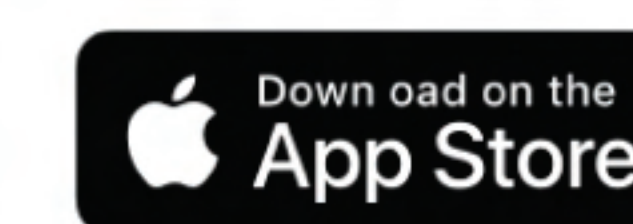
NEW! Order and pay for meals in advance with mobile ordering.††

*Availability subject to device limitations and features may vary by device or service provider. Message and data rates may apply. Coverage and app stores not available everywhere. If you're under 18, get your parents' permission first. **Valid Theme Park admission and online registration required. Disney FastPass+—attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited. † In-app ticket purchases not available to residents of all countries. †† Mobile ordering available at select Quick-Service restaurants only.

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Turn wait time into play time with **Play Disney Parks**, a mobile app that connects to the parks with interactive games, trivia, music, achievements and more. Visit Disneyworld.com/Play to download!



Message, data and roaming rates may apply. Availability subject to handset limitations, and features may vary by handset, service provider or otherwise. Coverage and app stores not available everywhere. Some features require an Apple Music subscription and are only available on iOS devices. Separate terms and conditions apply. If you're under 18, get your parents' permission first.

Apple, the Apple logo, iPhone and Apple Music are trademarks of Apple Inc., registered in the U.S. and other countries. Android is a trademark of Google Inc.



Complimentary Wi-Fi
Wi-Fi is available in most areas.
Some attractions and shows may
have limited availability.

OASIS

Animal Highlights:

Babirusa Spoonbill Giant Anteater

1 Oasis Exhibits Roam tropical garden pathways — home to exotic animal exhibits.

2 Rainforest Cafe® **BLD \$\$\$** Array of omelets, waffles, burgers, seafood, ribs, steaks, pasta and a full bar. *Entrances both inside and outside the Park.*

• **Rainforest Cafe® Safari Bar** **LD \$\$\$** Beer, wine, specialty cocktails and full menu.

3 Garden Gate Gifts
Camera supplies and Park souvenirs

DISCOVERY ISLAND®

Animal Highlights:

Cotton-top Tamarin Ring-tailed Lemur

4 Wilderness Explorers Become a Wilderness Explorer by completing challenges and earning badges as you work your way around the Park! *Interactive adventure. At your own pace. Additional starting locations can be found on Discovery Island and in Pandora – The World of Avatar™, Africa, Asia and Dinoland U.S.A.®*

5 It's Tough to be a Bug® **FP+** Discover what it's like to be a bug in this 3-D film inspired by the Disney•Pixar film, "A Bug's Life." *Some creepy-crawly moments in the dark.*

6 Discovery Island Trails Stroll along tranquil pathways and discover the many animals around the *Tree of Life®*.

7 Adventurers Outpost **FP+** Meet Mickey and Minnie in their exploration headquarters. *See Times & Animal Guide.*

8 Eight Spoon Café **S \$**
Pasta, pretzels, snacks and soda.

9 The Smiling Crocodile **S \$**
Warm sandwiches, soda and beer.

10 Flame Tree Barbecue **LD \$\$** Smoked barbecue ribs, chicken, pulled pork and fresh salads.

11 Isle of Java **S \$**
Coffees, pastries, pretzels, frozen beverages and soda.

12 Tiffins Restaurant **LD \$\$\$**
Seasonally-inspired world cuisine.

13 Nomad Lounge **LD \$\$**
Cocktails, wine, international beer and small bites.

14 Pizzafari **LD \$** Freshly-baked pizzas, salads with chicken, garlic knots and soup.

• **Pizzafari Family-Style Dining** **D \$\$\$**
Italian feast of pizza, pasta, Caesar salad and more served family-style.

15 Creature Comforts **SB \$**
Starbucks® espresso, Artisan breakfast sandwiches and house-made Disney pastries.

16 Island Mercantile Disney Character and *Disney's Animal Kingdom®* Theme Park-inspired souvenirs.

17 Riverside Depot Disney Character apparel, accessories, gifts and souvenirs.

18 Discovery Trading Company One-stop shopping destination for Disney Character gifts and Park souvenirs.

PANDORA – THE WORLD OF AVATAR

19 Na'vi River Journey™ **FP+** Journey deep into a bioluminescent rainforest in search of the Na'vi Shaman of Songs.

20 Avatar Flight of Passage™ **FP+** Fly on the back of a mountain banshee during an exhilarating 3-D ride above this vast moon.

21 Pongu Pongu **SB \$ \$:** Glowing, frozen Pandoran beverages, pineapple lumpia, pretzels and beer. **B:** Breakfast sandwiches.

22 Satu'li Canteen **LD \$** Wood-fired beef and chicken, chili-spiced tofu, shrimp and noodles in build-your-own bowls.

23 Windtraders Head for this transformed RDA structure to find a nature-inspired shop featuring the many wonders of *Pandora – The World of Avatar*.

AFRICA

Animal Highlights:

Elephant Lion Gorilla
 Giraffe Hippopotamus Colobus Monkey
 Zebra Tarantula

24 Festival of the Lion King **FP+** Come inside and experience the pageantry and puppetry of this big-as-Broadway show. *30 minutes. See Times & Animal Guide.*

25 Kilimanjaro Safaris® **FP+** Take a safari ride through the lush African savanna to search for lions, elephants, giraffes and more. *22 minutes. See Times & Animal Guide.*

26 Gorilla Falls Exploration Trail Walk through a tropical forest inhabited by African wildlife — including gorillas, hippos and exotic birds. *See Times & Animal Guide.*

27 Rafiki's Planet Watch® Discover how you can help save the world! Get a behind the scenes look at our animal care center and learn about conservation. *See Times & Animal Guide.*

28 Harambe Fruit Market **S \$**
Fresh fruit, pretzels and beverages.

29 Harambe Market **LD \$**
Inspired African-style ribs, chicken and beer.

LEGEND

Symbols on Map Amenities

- Accessible Restrooms
- Companion Restrooms
- First Aid* Presented by *AdventHealth*
- Automated External Defibrillators
- Guest Relations
- Baby Care Center Hosted by *Huggies®*
- Service Animal Relief Areas
- Smoking Area
- ATMs Presented by *Chase*
- Stroller Rentals Hosted by *Huggies®*
- Wheelchair Rentals

- Locker Rentals
- Disney PhotoPass® Photographers
- Memory Maker Sales Center
- Wilderness Explorers Troop Leader Location

Park Information

- Character Greetings
- FastPass+ kiosks available in English, Spanish and Portuguese.
- Disney Vacation Club® Information Center

*Emergency services available by calling 911.

Symbols in List

Attraction/Show Considerations

- FP+** FastPass+ experience
- Single Rider Queue
- Physical Considerations
- The seating and restraints on this attraction may prohibit Guests of certain body shapes or sizes from riding.
- Minimum Height Requirement
- May be frightening for children
- May remain in wheelchair/ECV
- Must transfer from wheelchair/ECV
- Must transfer to standard wheelchair

- Must transfer to standard wheelchair, and then to ride vehicle
- Sign Language (Available Tuesdays and Saturdays)
- Automated External Defibrillators
- Animal Highlights

Devices Available at Guest Relations

- Assistive Listening
- Handheld Captioning
- Video Captioning
- Audio Description

Shopping

- Dining**
All dining locations listed accept a Disney dining plan unless otherwise noted.
- Mobile Ordering**
Reservations recommended. Call 407-WDW-DINE (939-3463).
- B** - Breakfast **L** - Lunch
- D** - Dinner **S** - Snack
- \$** = \$14.99 and under per adult
- \$\$** = \$15–\$34.99 per adult
- \$\$\$** = \$35–\$59.99 per adult
- See disneydiningpricinginfo.com for pricing details.

Special Considerations for Attractions

Safety: Please abide by all safety warnings and notices.

- Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.
- For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.
- All loose articles, such as mobile phones, hats/sunglasses and water bottles, should be securely stowed while riding or left with a non-riding member of your party. Items lost while riding attractions may not be immediately retrievable. For your safety, do not attempt to retrieve lost articles in any area. Please see a Cast Member for assistance.
- Physical considerations on designated attractions:**
 Warning! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.

PANDORA – THE WORLD OF AVATAR

Buses to Disney Resort hotels

Trams to Guest parking

FP+ RESERVE ACCESS TO SOME OF YOUR MUST-DO FUN!
Select up to three FastPass+ experiences by visiting a FastPass+ kiosk identified on the map with .
Once you redeem your initial selections, return for information about availability and selecting additional experiences.